



ORCCA

Annual Report

2011-2012



Oregon Coast Community Action Mission and Vision

We are inspired by a vision of:

A thriving community where individuals have what they need to support themselves, live inspired lives, and give back to their community.

We see our mission as:

Empowering people to work toward social and economic justice, and independence.

Our aspirations are:

Teamwork: We join our individual strengths together creating teams and circles of cooperation to promote innovative thinking and bring opportunity to our community.

Partnerships: We create collaborative community partnerships to best leverage all resources available for the benefit of the community.

Diversity: We welcome and accept differences, and honor our co-workers and clients by treating each person with equality, dignity, and respect.

Confidentiality & Ethics: We maintain a high standard of ethics and integrity to respect the confidentiality of clients and staff

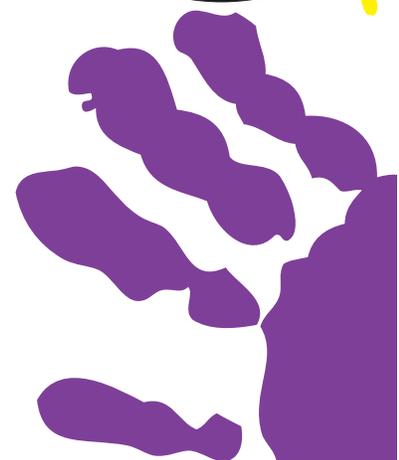
Physical Safety: We respond promptly to address health and safety needs or concerns for clients and staff.

Communications: We encourage timely, open-minded, respectful, and direct communication to alleviate controversies and foster a safe, productive workplace.

Health & Sustainability: Recognizing the importance of physical, emotional, and environmental health, we seek to inspire and model healthy, sustainable living.

Public Relations: We recognize that each of us represents the entire agency in our public interactions, and strive to act in a consistently professional and unbiased manner.

Professional Growth: We provide an environment supportive to personal and professional growth, cross training, and advancement.



Letter to the Community

Dear Friends,

2011-2012 was a busy year for ORCCA as we launched new programs, streamlined procedures, and prepared to move into our new buildings in Coos Bay! Financing was finalized for the Child and Family Resource Center and construction began in December 2011. The building is scheduled to open in September in time for the Head Start school year. South Coast Food Share moved into its new warehouse in June.

One of the most exciting new programs at ORCCA is Home Now, a transitional housing program for families. By using efficiency apartments at Park West and working with community partners, families are getting a helping hand out of homelessness.

ORCCA also received two recognitions this year! ORCCA received the Better Business Bureau Charity Seal after having met the Standards for Charity Accountability and ORCCA was named AmeriCorps "Sponsor of the Year" for our region.

We continue to assess our services, listen to community needs, and work to ensure that everyone in our community has the opportunity thrive. Looking into 2012-13, we are excited for the new possibilities our facilities will bring and are anticipating how we can partner with other local agencies to feed, house, warm, and educate children and families on the South Coast. Thank you for joining us in our mission and making it possible for more people to receive help when they need it most!

Yours,

Mary Schoen-Clark
CEO Oregon Coast Community Action



2011-2012 Year in Review

Overarching Accomplishments

- Increased services to clients even while in an economic recession
- 20 jobs created outside ORCCA through energy & green initiatives, \$350,000 in local wages
- \$1 Million in supplies purchased from local suppliers
- Partnered with the Elks and Safer Coastlines to offer CERT disaster response training and conducted initial research in preparing the organization for disaster readiness.

Facilities

- Construction was swiftly underway on LaClair and Thomas getting ready for the new Food Bank and Child and Family Resource Center.
- Essential Services installed solar power in the follow facilities:
 - o Two Transitional homes
 - o Airport Heights apartments
 - o Powers apartments
 - o Parkwest apartments



Michele H.

Only four years ago, Michelle Humiston and her five children were alone in Coos Bay, staying at a shelter with nothing but their clothes. Now she helped build the new Child and Family Resource Center as a carpenter's apprentice.

Michelle knew what she wanted to do, but just couldn't catch a break to get there. Michelle was a TANF (Temporary Assistance for Needy Families) client barely getting by, when she walked through the doors at Oregon Coast Community Action (ORCCA). Her case manager suggested she enroll in the EmPower program, an innovative energy assistance program.

Through the EmPower program, ORCCA helped Michelle find and keep her housing, reduce her energy bills, go back to school, and two of her children enrolled in Head Start. Along the way she worked with South Coast Business Employment Corporation (SCBEC) to get more training and experience.

Michelle worked with SCBEC and South Western Oregon Community College (SWOCC) to complete the Oregon Green Tech Certificate program. With help from SWOCC, Michelle was connected with Oregon Tradeswoman, Inc., and completed an 8-week intensive training program in Portland that allowed her to get the credentials she needed to work as a carpenter.

Having completed the program in the fall, Michelle applied for work and, in a twist of fate, the first job she was offered was working for P&C Construction on the new Child and Family Resource Center, which will house new classrooms for Coos Bay Head Start. As a Head Start parent and Policy Council Member, it is a full circle as Michelle is now on post-TANF and has strong prospects for the future.





Youth Services

- Expansion of Great Afternoons including new afterschool and summer program offerings
- Expansion of Head Start by 36 slots, a 10% increase in children served
- Launched the new “I am for the child” campaign for CASA
- CASA working with County partners, hosted a workshop for teens who are aging out of foster care. CASA also offered two new volunteer trainings and served a total of 211 kids
- Formation of the ORCCA Children’s Program Committee

I am for the child...

who is 17 years old, who has been in a wonderful foster family for four years with one of his four siblings and is graduating from high school. He is so grounded and is an amazing student and athlete. Now he is going to the Culinary Institute to follow his passion. I am for him. . .

Child Advocate

CASA of Coos County

Green Initiatives

- Head Starts began using reusable drinkware in their classes
- South Coast Food Share has been reusing plastic wrap and worked with a community partner to reuse food waste
- Head Starts have provided Green training for staff members
- Active Head Start “Going Green” committee
- Head Start switching to green products for cleaning at all sites
- AmeriCorps volunteers piloted energy education in elementary school classes

Energy Education

AmeriCorps NCCC team members developed classes on sustainability and energy education which they presented at 3 elementary schools in Coos Bay! Highlighting energy education and water conservation, they tutored 302 elementary students through 23 classes.



Essential Services

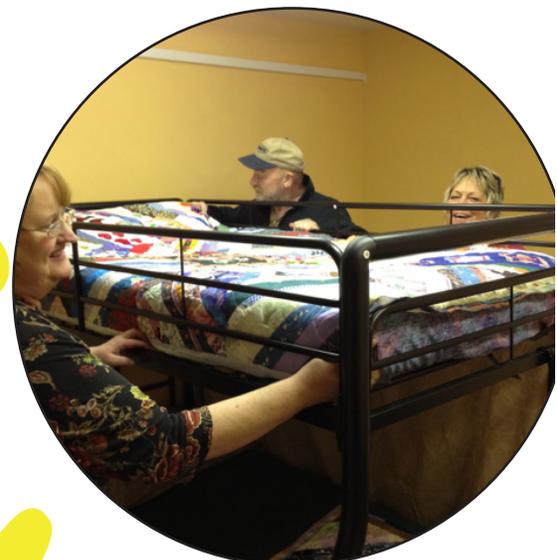
- Offered free flu shot clinics in partnership with Walgreens, with more to come
- Played a lead role in the “Stand Down for Veterans” second annual event
- Created Home Now, a new program to provide transitional housing for homeless families
- Added an additional pantry, Salvation Army
- Expanded the Snack Pack Program to serve more than 700 kids
- Acquired a new truck for South Coast Food Share
- Obtained funding for freezers & refrigerators for South Coast Food Share partner agencies
- Curry County provided for holiday needs through the giving tree program grant



Highlight: Home Now

The Home Now program is intended to help homeless families receive the necessary support for them to become self-sufficient and self-reliant. The supports the families receive depend on the individual needs of each family. No two families will be exactly the same. Support for the families will come in all varieties and may include: financial, emotional and physical areas.

The first Home Now Family entered the program in February 2012. Before entering Home Now, the family of 4 had spent over 6 months apart, with the kids staying with extended family, and Mom and Dad living out of their car. 16 months ago they were forced to move and after soon losing employment, they could not afford to move into new housing. Within the two weeks of the program, the family acquired food stamps, TANF, and OHP for all 4 members, and Dad started working with a local construction company. The family successfully exited the program.





Facts and Statistics

Total Clients	14,307
Community Organizations	271

Essential Services

Emergency Food

- Households Receiving Emergency Food Boxes 44, 236*
- Number of Individuals 118, 281*
- Emergency Meals Served 198,690*

* Duplicated Total

According to the Oregon Food Bank 33% of the people receiving emergency food in our region that means that over 39,000 children a year receive food through the food bank network.

Snack Pack	720
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Dental Van	318
Med Net	173
Healthy Kids	5
Social Security Support	6

Rides provided	312
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Energy Assistance	2,936 households
Weatherization	194 households
Housing	565 households
Completed furnace replacements	51 homes

(saving over \$20,000 & 125KWHs annually)

Head Start

Pre-school	380
Early Head Start	56

CASA

Kids	218
Volunteers	80
New CASA volunteers	10

Great Afternoons

Donated	1800 pounds of food
<i>(for Reedsport Food pantries, which serve up to 1500 families each year)</i>	
Great Afternoons activities	727 individuals



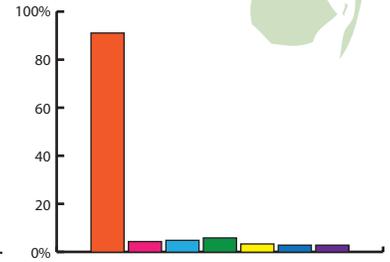


Financial Statements

Below is a summary of the audited FY 2010-11 revenue and expense.

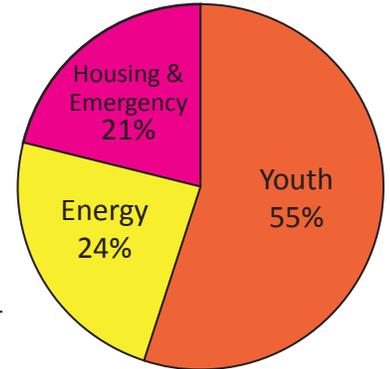
Revenue

Grants and Contracts	\$8,942,420
Commodities Received	\$195,781
Contributions	\$204,790
Program Income	\$252,720
Rental Income	\$109,224
Interest and Other Income	\$40,177
In-Kind	\$43,971
Total Revenue	\$9,789,083



Expenses

Program Services	
Youth Services	\$4,902,109
Energy Services	\$2,120,859
Housing & Emergency Serv.	\$1,917,229
Total Program Services	\$8,940,197
Management & General	\$746,105
Fundraising	\$47,885
Total Expenses	\$9,734,157



The full audited financial statements can be found at:
www.orcca.us/corporatedocuments

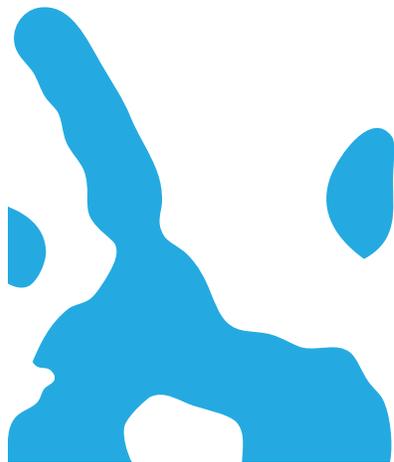
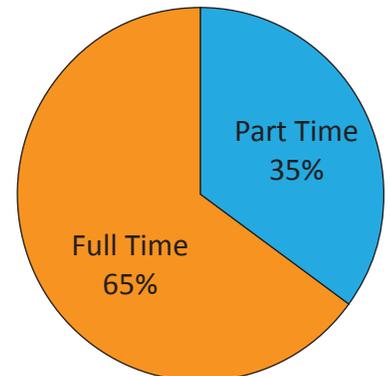
ORCCA Officers and Board of Directors

- Brenda Brecke, Chair
- Mirrandah Wittman, Vice-Chair
- Cecilia Lyon, Treasurer
- Christina Alexander, Secretary
- Carl Siminow
- Kedric Brissette
- Ranelle Morris
- Marcia Hart
- Carole Akre
- Mikel Chavez
- Matt Zook

ORCCA Employees and Volunteers

Volunteers:
1,169 volunteers
27,173 hours

Staff:
Total 171
111 full time
60 part time



Thank you

Funder list



Looking Towards the Future: 2012-2013 Work Plan

Going Green- Sustainability at ORCCA:

Care for the environment so that we can be self-sufficient and take care of our neighbors today and tomorrow.

Funding - Abundant Resources for ORCCA Services and the Community:

Develop opportunities for ORCCA services by increasing and sustaining funding for our programs.

Programs - Helping our Neighbors Today & Tomorrow:

Improve services, grow programs, and meet community needs through innovative strategies to bring social and economic justice

Facilities – Build our home:

Create places for the ORCCA family to learn and grow.

Staff Support – Support Staff Wellness, Health, and Productivity:

Encourage a company culture of vitality through training opportunities, and supporting health and wellbeing.

Communications – connect with each other and the world:

Inspire action through communication and networking, thoughtful recordkeeping, and increasing outreach and accessibility





Oregon Coast Community Action

Feed • House • Warm • Educate

Coos County Office

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Curry County
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Serving Coos, Curry and Western Douglas Counties